

# **3YR LIMITED WARRANTY**

## **WARRANTED COMPONENTS**

- **1. FIBREGLASS HULL** covered by a three (3) year warranty against any structural defects.
- 2. **HYPALON TUBES** covered by a three (3) year warranty against structural defects in the fabric, and for any leaks which result in the inability of the tube to hold air pressure to ISO 6185 standard.
- 3. STANDARD FITTINGS and accessories are covered by a one (1) year warranty.
- **4. ENGINE & STEERING** as per the item manufacturer warranty terms and conditions.
- **5. ELECTRICAL** wiring covered by a one (1) year warranty.
- **6. ELECTRONICS** any electronic device installed covered by warranty as per the item manufacturer terms and conditions.

## WARRANTY CONDITIONS

Routine operational maintenance must be performed in a timely manner and compliance with operational instructions must be adhered, this will assist in keeping the vessel in good condition and also avoid potential problem occurring. This includes:

- i. **Fitting the boat cover** when the boat is not in use it is designed to protect the cockpit, seating upholstery and the ORCA® Hypalon tubes from the harsh outdoor elements including from UV. It is not recommended to fit boat cover when transporting boat on trailer and particularly at high speed. Flapping of the boat cover whilst towing may cause excessive wear on the Hypalon tubes.
- ii. Inflation and deflation of the tubes as per recommended instructions only and by an approved device only. NEVER USE AN AIR COMPRESSOR to inflate as this can damage tube seams and will void warranty. When filling fully deflated tubes with air, each chamber must first be half filled with air 0.10 bar (10kpa) in sequence until all the chambers have been done. You may then proceed to complete the inflation of each chamber with best operating pressure of 0.20 bar (20kpa) and an absolute maximum allowed pressure of 0.25 bar (25kpa). The same method applies with deflating the tubes, half deflate all chambers one by one and when all are half deflated you can proceed to fully deflate. Routinely check inflation pressures as the pressure in the tubes will fluctuate depending on ambient temperatures as air expands and contracts. You must never inflate the tubes above the maximum allowable inflation pressure 0.25 bar (25kpa) as doing so can damage the tube seams and void warranty on tubes. It is normal for tubes to lose pressure as the air inside expands and

- contracts with changes to outside ambient temperature. When the air expands it can be expelled via the pressure release valve fitted to protect the tubes from over inflation. Pressure losses in the tube over time are not a design or manufacturing fault, check and inflate when required.
- iii. Washing down the hull and tubes after each use using fresh water to remove salt and other deposits is essential in maintaining the boat. When washing down do NOT use harsh chemicals or solvents on the ORCA® Hypalon tubes, the fibreglass hull, or any accessory item. It is best to clean down any spill or stain when they occur for easy removal and for any stubborn stains use light soapy water only and a soft brush, NEVER use abrasive sponges, wire brushes, sandpaper and the like on the tubes.
- iv. **Engine and steering** please refer to the item manufacturer's recommended service and maintenance schedule.
- v. **Maintenance** routine and annual maintenance must be carried out on the boat to ensure the boat remains seaworthy and safe. Amongst other things check various fixing, bolts and screws to ensure that they have not worked loose on accessories such as hatches, tower, ski pole etc.
- vi. **Watersports** only use ski pole/ski rings or designated tow point on tower for towing single skiers, any damage caused due to towing tubes or multiple skiers will not be covered by warranty. Ski poles on the Luxrib19/22 have a maximum force rating of 150kg, tower tow points 100kg. \*Note that tower on Luxrib14 has not been designed for watersports, please use the ski rings to the stern of the boat only. Note not following guidelines could lead to damage to fibreglass, ski pole, or tower.

Moby Motorsports reserves the right to make future warranty coverage contingent on proof of proper maintenance having been carried out. \*COMMERCIAL USE – if using the boat commercially or for hire the entire vessel including all above components have a one (1) year warranty.

# **WARRANTY EXCLUSIONS**

- i. misuse of the boat, overloading, driving with not enough tube pressure
- use of the boat in dangerous conditions or not in accordance with vessel design category C – inshore coastal waters, winds no more than 27 knots and seas no more than 7 feet
- iii. collision, impact, fire, theft, water ingress
- iv. alteration, modification, tampering, exceeding maximum rated horsepower
- v. environmental corrosion, industrial pollution, bird droppings, bat droppings, tree sap, hail, extreme weather,
- vi. hull wear or damage caused from driving onto objects, osmosis caused by permanent storage on water
- vii. use of solvents, harsh chemicals, wire brushes, abrasive sponges, sandpaper on the tubes, fibreglass or accessories
- viii. damage to upholstery, electronics, flooring and other accessories due to not using boat cover
- ix. discolouration, dulling of due to UV rays, abrasions, blistering, bubbling, minor cracking that is non-structural in nature
- x. tears or punctures in the tubes

- xi. use of air compressor to inflate tubes (only use approved pumps), over inflating tubes
- xii. normal colour fading or spots in the tubes and other materials which do not affect the integrity of the item
- xiii. towing more than one skier at a time, towing tubes of any kind, overloading
- xiv. improper or inadequate storage
- xv. any damage caused by inadequate transportation, if using trailer ensure correctly adjusted to support hull, ensure straps used at transom to adequately secure hull to trailer to stop movement
- xvi. any damage caused by docks, including drive on types
- xvii. any type of racing or competitive activity

#### MOBY MOTORSPORTS COMMITMENT

Moby Motorsports obligation under this warranty is limited to, at our option, repairing a defective part, replacing such part or refunding the purchase price of the part. The repair, replacement of parts, or the performance of service under this warranty does not extend the life of this warranty beyond its original expiration date.

## **WARRANTY CLAIMS**

The customer must provide Moby Motorsports with a reasonable opportunity to repair, and reasonable access to the product for warranty service. Warranty claims shall be made by customer delivering the item for inspection to a Moby Motorsports dealer authorized to service the product. If the service provided is not covered by this warranty, the purchaser shall pay for all related labour and material, and any other expenses associated with that service. The purchaser shall not, unless requested by Moby Motorsports, ship the product or parts of the product directly to Moby Motorsports. Proof of purchase and ownership must be presented to the dealer at the time warranty service is requested in order to obtain coverage.

## WHAT IS NOT COVERED

This limited warranty does not cover routine maintenance items, adjustments, wear parts, puncture, discoloration, oxidation, abrasion, blistering, bubbling, minor cracking, water ingress, mildew, damages due to theft or loss, modification or alteration made to the vessel. It also does not cover normal wear and tear that occurs with the operation of a vessel, nor does it cover any damage due to not using the vessel in accordance with guidelines.

Any expenses related to removing, launching, towing, storage, transportation, telephone, rental, inconvenience, slip fees, insurance coverage, loan payments, loss of time, loss of income, or any other type of incidental expenses or consequential losses or damages are not covered by this warranty.

Not all floating docks will suit the shape of the hull for on water storage so check with your dock supplier to ensure they warrant the suitability of the dock with the hull. It must correctly support the weight of the hull evenly across the dock, and the hull must be properly secured when on the dock to avoid movement caused by wind, waves, wake, etc.

as movement may lead to impact damage. We recommend using a winch to safely move the boat out of the water and onto the dock, driving onto the dock can lead to hull damage if there is driver error the hull is not properly aligned or incorrect speed applied. Any damage caused to the hull in using a dock is not covered under our warranty.

### TRANSFER OF WARRANTY

The warranty is transferable to a subsequent purchaser, but only for the remainder of the unused portion of the limited warranty. This does not apply if the vessel is used for rental or commercial use.

To transfer warranty please send an email with the below information to sales@mobymotorsports.com.au

- Copy of the sale agreement
- HIN number of the craft
- Name, address, and email address of new owner